



# Yonggu Rubber Track Warranty Policy

## **WHO IS ELIGIBLE FOR WARRANTY COVERAGE**

You are eligible for the benefits of this warranty if you meet all the following criteria:

You are the original or authorized agent of the owner of new Yonggu Construction and/or Agricultural Rubber Tracks.

Your Yonggu Product(s) bears the Yonggu Identification Number and are not branded “NA” (Not Adjustable).

Your Yonggu Rubber Tracks have been used only on the machine make and model on which the product was originally installed to the machine manufacturers or Yonggu’s manufacturer recommendations.

## **TERMS & CONDITIONS**

All rubber track warranties are limited to the original purchaser and the original machine on which they were mounted and are not assignable to subsequent purchasers or machines. Original invoice numbers must accompany all claims.

## **WHAT IS COVERED UNDER THIS WARRANTY AND FOR HOW LONG**

Zhongce Rubber Group Co. Ltd. (ZC Rubber) warrants to the original purchaser that every rubber track bearing the brand of “Yonggu” or bearing the Yonggu Identification Serial Number will be free from defects in materials and workmanship.

This warranty is limited to 12 months from the in-service date on the machine.

**FREE REPLACEMENT WARRANTY:** Any rubber track adjusted with this limited free replacement will be replaced at no charge if the rubber track fails during the first six (6) months of use, due to a defect in materials and/or workmanship. This **FREE REPLACEMENT WARRANTY** is void if more than 50% of the tread is used inside this 6-month period.

This limited warranty is applicable only in the United States and Canada and any rubber track used or equipped on a machine outside of the United States or Canada is not covered by this warranty.

## **HOW TO CALCULATE THE PRORATED AMOUNT**

The replacement price will be calculated by multiplying the original purchase price by the percentage as outlined below.

|                            |  |
|----------------------------|--|
| <b>Up to 180 Days Use:</b> | <b>Qualifies for FREE REPLACEMENT WARRANTY</b> |
| <b>181~210 Days Use:</b>   | <b>70% of original purchase amount</b>         |
| <b>211~240 Days Use:</b>   | <b>60% of original purchase amount</b>         |
| <b>241~270 Days Use:</b>   | <b>50% of original purchase amount</b>         |
| <b>271~300 Days Use:</b>   | <b>35% of original purchase amount</b>         |
| <b>301~330 Days Use:</b>   | <b>25% of original purchase amount</b>         |
| <b>331~365 Days Use:</b>   | <b>10% of original purchase amount</b>         |





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Original purchaser pays for mounting, shipping and applicable taxes if any.

### **PRORATED REIMBURSEMENT EXAMPLE**

If your disabled rubber track operated for 200 days before suffering a warrantable defect then your adjustment would be 70% of the original purchase amount. If the original purchase amount was \$1200.00 the credit amount would be:

$$\$1200.00 \times .70 = \$840.00$$

### **WHAT IS NOT COVERED**

Irregular wear or track damage due to:

Road (Jobsite) Hazards (i.e. punctures, snags, cuts, impact breaks, etc.)

Wreck, collision or fire

Improper tensioning, overloading, high speed spin-up, misapplication, negligence, improper mounting or dismounting

Improper mechanical condition of machine

Rubber Tracks with weather cracking which were purchased more than 1 year prior to presentation for adjustment. Proof of purchase date must be provided.

Rubber Tracks branded or marked "Non-Adjustable" (N/A) or "Blemished"

Willful abuse

Failure, damage or irregular wear due to:

Accident or vandalism, improper undercarriage alignment, faulty undercarriage components

Misapplication of track purpose, improper machine size fitment

Loss of time or use, loss of use of machine, inconvenience, or any accidental consequential damages

### **YOUR LEGAL RIGHTS**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusions may not apply to you. No representative or dealer has authority to make any representation, promise, or agreement on behalf of ZC Rubber except as stated herein. Any rubber track, no matter how well constructed, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer. Under no circumstance does this represent that a rubber track failure cannot occur. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. This limited warranty is applicable only in the United States.



## **END OF WARRANTY**

A track has delivered its full original tread life and the new track coverage of this warranty ends when the warranty period from in service date has expired. (Without proof of purchase, date of manufacture will be used to determine age.)

### **In order to be eligible for the limited warranty service, the purchaser must:**

Present the defective rubber track to an authorized dealer from whom the original purchase was made.

Present proof of purchase to the satisfaction of the dealer.

Complete and sign a warranty claim form which is available at any authorized dealer.

Retain and present the warranty form along with proof of date of purchase/in service date in order to make claim. The authorized dealers name and address from whom the rubber tracks were purchased must be included on the warranty form.

At the time of purchase the rubber tracks must be properly installed with proper tension and undercarriage alignment.

No claim will be recognized unless submitted on ZC Rubber Group Company Ltd. Claim form (Supplied by ZC Rubber) completely filled out and signed by you, the owner of the rubber track presented for adjustment, or by your authorized agent.

## **WARNING**

**RUBBER TRACK FAILURE DUE TO IMPROPER TENSIONING/OVERLOADING:** Follow Owner's Manual for proper installation tension.

**RUBBER TRACK FAILURE DUE TO IMPROPER USE OF MACHINE:** Do not use a machine inconsistent with its manufactured purpose. Doing so could result in damage to the rubber track and/or machine as well as injury or death to the operator. Follow all Owners' Manual recommended uses.

**FAILURE TO MOUNT RUBBER TRACKS IN ACCORDANCE TO OWNER'S MANUAL:** Be sure to mount your rubber tracks in accordance with your machines Owner's Manual. All Yonggu Rubber Tracks are manufactured to OEM specifications and should be installed according to the OEM standards set forth in your Owner's Manual.

**SEVERE GRADE CHANGES:** Avoid severe grade changes when possible. In the event severe grade changes are unavoidable do your best to approach the grade change "head on" allowing both rubber tracks to intersect the grade change at the same time thus eliminating or greatly reducing the opportunity for rubber track damage.

## **DISCLAIMER**

ZC Rubber, manufacturer of Yonggu Rubber Tracks, does not sell direct to the public. Yonggu products are only sold through Authorized Yonggu Dealers. No claims will be accepted except those claims submitted by Authorized Yonggu Dealers.